

## BIG DATA ANALYTICS

- Big Data Generation and Growth
- What is Big Data
- Importance of Big Data Analytics
- Industries benefiting from Data Analytics
- Sources of Data (people, machines, organizations)
- Aspects of Bigness (The 5 V's of big data)
- Types of Data (table, text, multimedia, stream, sequence, graphs)
- The Analytics Process (preprocessing, analytics, visualization)

IMDAD ULLAH KHAN

# Big Data Generation and Growth

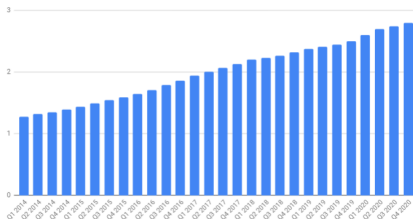
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- Data has been generated at an exploding rate in recent years
- Organizations collect trillions of bytes of information about their customers, suppliers, and operations every day
- Large pools of data is being captured, communicated, aggregated, stored, and analyzed by businesses, academia, and governments
- Individuals with smartphones on social network sites are continuously fueling the exponential growth of multimedia data

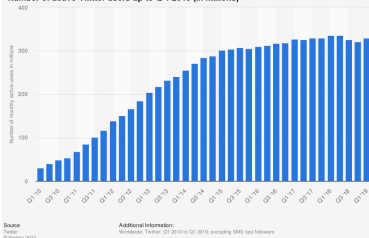
# Big Data Generation and Growth



Facebook Monthly Active Users (MAU) | 2014-2020 (in billions) | DMR [expandedramblings.com](https://expandedramblings.com)



Number of active Twitter users up to Q-1 2019 (in millions)



# Big Data Generation and Growth

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Where data comes from?

- Internet users generate about 2.5 quintillion bytes of data each day<sup>1</sup>
- In 2018, internet users spent 2.8 million years online<sup>2</sup>
  - Social media accounts for 33% of the total time spent online <sup>2</sup>
- In 2019, there were 2.3 billion active Facebook users
- Twitter users send nearly half a million tweets every minute<sup>1</sup>
- By 2020, every person will generate 1.7 megabytes in just a second<sup>1</sup>
- By 2020, there will be 40 trillion gigabytes of data (40 zettabytes)<sup>3</sup>
- 90% of all data has been created in the last two years <sup>4</sup>

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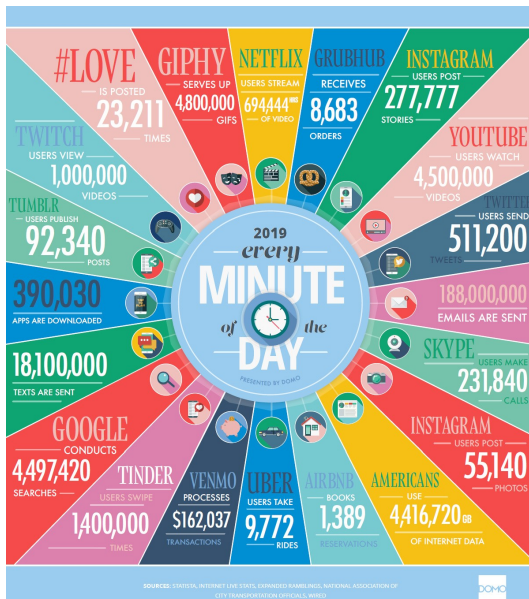
<sup>1</sup> Domo report (a company with data analytic platform for businesses)

<sup>2</sup> Global Web Index report (a company with big data analytic platform)

<sup>3</sup> EMC (Dell EMC provides big data solutions)

<sup>4</sup> IBM

# Big Data Generation and Growth



# Big Data Generation and Growth



- 90% of all data has been created in the last two years <sup>5</sup>

<sup>5</sup> IBM

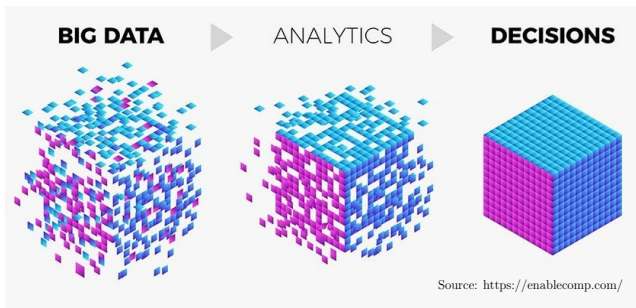
# What is Big Data

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- **“Big data”**: datasets whose size is beyond the ability of typical database software tools to capture, store, manage, and analyze
- As technology advances over time, the size of datasets that qualify as big data will also increase
- The definition varies by sector, depending on the kinds of available software tools and sizes of datasets in a particular industry
- With those caveats, big data in many sectors today will range from a few dozen terabytes to multiple petabytes (thousands of terabytes)

# Data Analytics

- **Data:** Set of values of qualitative or quantitative variables
- **Information:** Meaningful or organized data
- **Data Analytics:** The process of examining data in order to draw and communicate useful conclusions about the information it contains





# Big Data Analytics: Market

## Data Analytics: Then and Now

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- Data Analytics has been around for years
- Even in 1950's, businesses were using basic analytics (manual examination) on data (essentially numbers in a spreadsheet) to uncover insights and trends
- New tools and technologies bring speed and efficiency in techniques
- Today, businesses analyze data and can identify insights for immediate decisions
- The ability to work faster and stay agile gives organizations a competitive edge they did not have before

# Why is Big Data Analytics Important

Organizations analyze data

- to identify new opportunities
- to gain insights that lead to smarter business decisions
- to identify methods for more efficient operations
- to maximize larger revenues and higher profits
- to keeps customers satisfied

Top three factors businesses got the most value in

- Cost reduction
- Faster, better decision making
- New products and services



# Why enterprises use Big Data Analytics

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Companies are using big data analytics for all types of decisions

## The Evolution of Decision Making: How Leading Organizations Are Adopting a Data-Driven Culture

A REPORT BY HARVARD BUSINESS REVIEW ANALYTIC SERVICES

sponsored by



# What enterprises use Big Data Analytics for

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- **Competitor Analysis**
  - Online traffic to websites and related social media
- **Market Analysis**
  - Trends and market segment analysis
- **Productivity Enhancement**
  - Analyze employees tracking data
- **Cost Cutting**
  - Reduce energy bills, optimize routes, predict demands, process efficiency and automation<sup>6</sup>
- **Targeted Marketing**
  - Analyze purchasing history and target the right people for a product
- **Improved Customer Relations**
  - Analyze customer feedback and make adjustments

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<sup>6</sup>Forbes (01/08/2016) Big Data Analytics' Potential to Revolutionize Manufacturing Is Within Reach

# Industries Benefiting from Big Data Analytics

- **Retail:** Advertising, Targeted marketing, recommendation system, customer loyalty, inventory management, demand prediction
- **Banking and Financial:** Customer loyalty and churn, fraud detection, risk assessment
- **Brands:** 66% brands use data analytics for product and service launch, appropriate timings
- **Logistics and Transportation:** Fleet management, maintenance needs, drivers risk assessment, real time tracking
- **Health Care:** Efficiency in healthcare operations, predictive analytics, outbreak prediction, immunization strategy

## **Google's AI system can beat doctors at detecting breast cancer**

By Hanna Ziady,  January 2, 2020

- **Government & Utility Companies:** Surveys & census, development planning, health, education, energy supply & demand management

35,524 views | Jan 13, 2016, 02:24am

## Big Data Facts: How Many Companies Are Really Making Money From Their Data?



**Bernard Marr** Contributor @  
Enterprise Tech

**Forbes**

## **FORTUNE** For the airline industry, big data is cleared for take-off

BY KATHERINE HOYES

June 19, 2014 8:10 PM EST



**FORTUNE** **How commercial insurer FM  
Global uses data science to  
reduce client risk**

BY HEATHER CLANCY

December 10, 2014 2:00 AM EST

## How Big Data is reducing costs and improving performance in the upstream industry



By BINU MATHEW, GLOBAL HEAD OF DEVELOPMENT & PRODUCT MANAGEMENT, GE OIL & GAS DIGITAL on 12/13/2016

**FORTUNE** **Cropping up on every farm: Big data technology**

BY KATHERINE NOYES

May 30, 2014 11:00 PM EST

**FORTUNE** **Bright lights, big cities, bigger  
data**

BY SHALENE GUPTA

October 31, 2014 3:42 AM EST

## **FORTUNE** Can Big Data cure cancer?

BY MIGUEL HELFT

July 24, 2014 4:31 PM EST

## Can smart sensor systems anticipate and avoid danger?

Kate Pisa, CNN

🕒 Updated 1508 GMT (2308 HKT) January 21, 2020



**FORTUNE** **At Coca-Cola Bottling, flash  
memory energizes big data  
efforts**

BY KATHERINE NOYES

June 28, 2014 12:25 AM EST

## **FORTUNE** Will big data help end discrimination—or make it worse?

BY KATHERINE NOYES

January 16, 2015 1:16 AM EST



## Fitness app that revealed military bases highlights bigger privacy issues

by Selena Larson [@selenalarson](#)

🕒 January 29, 2018 5:23 PM ET

## **FORTUNE** What's on trend this season for the fashion industry? Big data

BY KATHERINE NOYES

September 22, 2014 5:26 PM EST

## **FORTUNE** How GE generates \$1 billion from data

BY HEATHER CLANCY

October 11, 2014 1:16 AM EST

**FORTUNE** **Police are crunching data to  
stop murders before they  
happen**

BY SHALENE GUPTA  
February 9, 2015 7:00 PM EST

## **FORTUNE** Predictive analytics, a potent prescription for health care

BY HEATHER CLANCY

January 6, 2015 12:03 AM EST

# Big Data Analytics - Market

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- 12% - the rate of increase for big data and business analytics use from 2018 to 2019 <sup>7</sup>
- \$189.1 billion – projected worldwide revenues for big data and business analytics solutions for 2019 <sup>7</sup>
- \$274.3 billion – projected worldwide revenues for big data and business analytics solutions by 2022 <sup>7</sup>
- 13.2% - projected compound annual growth rate (CAGR) of big data and business analytics within the five-year period, 2018-2022 <sup>7</sup>

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<sup>7</sup> International Data Corporation (IDC) - Big data analytics company

## Big Data & Business Analytics Solutions Worldwide Revenues

(Projected in US\$ B, 2019-2022)



Source: IDC

 **FinancesOnline**  
REVIEWS FOR BUSINESS

# Sources of Big Data



# Sources of Big Data



Information Processing & Management

Volume 54, Issue 5, September 2018, Pages 758-790



A survey towards an integration of big data analytics to big insights for value-creation

Mandeep Kaur Saggi , Sushma Jain

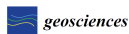
## Sources: Machine Generated Data

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- Biggest source of big data
- Temperature sensors, GPS navigator, Satellite imagery, Apps,
- Increasing number of smart devices, IoT
- A 12 hours flight produces 84TB of data, sensors, temperature, pressure, accelerometer, turbulence
- Smart City, Smart Transportation
- Think about the volume of video data collected at Lahore Safe City Authority Control Room
- Generally, such data is unstructured



## Sources: People Generated Data

- Blogs, social network posts, keywords search, photo sharing, pictures, emails, ratings and reviews
- Daily facebook data 30+ PB > All US Academic libraries (2 PB)
- Companies use 12PB/day Twitter data for sentiment analysis around their products
- Could be used for disaster management, e.g. to identify and measure affected areas and channel resources



Review

### Big Data in Natural Disaster Management: A Review

Manzhu Yu \*, Chaowei Yang  and Yun Li 

NSF Spatiotemporal Innovation Center, George Mason University, 4400 University Drive, Fairfax, VA 22030, USA; cyang3@gmu.edu (C.Y.); yli38@gmu.edu (Y.L.)

\* Correspondence: myu7@gmu.edu

Received: 12 March 2018; Accepted: 3 May 2018; Published: 5 May 2018



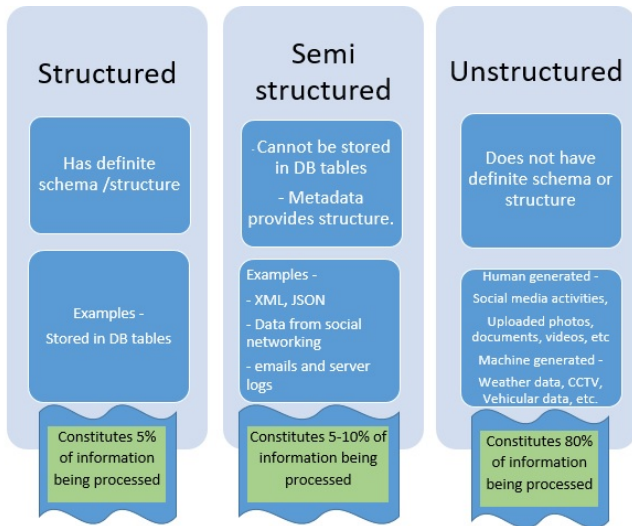
- Typically unstructured, or at best semi-structured such as emails, where the header has somewhat of a structure, except in few cases such as filling up a survey form
- Generally more text: 500 million tweets per day

## Sources: Organization Generated Data

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- LUMS Students Data, ESPN Cricinfo, TCS shipment tracking data
- Governments open data, Stock Records, Banks, e-Commerce
- Medical Records
- Optimize routs and optimal scheduling can save 50m by reducing each drivers route by one mile
- Combine Walmart sales data with Twitter sentiment analyses or events to launch a new product
- Estimate demands
- Fraud Detection
- Highly Structured Data

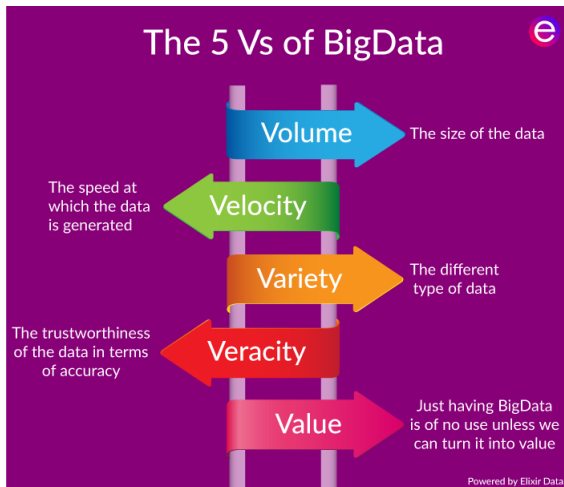
# Categories of Data



# The 5 V's of Data

# Aspects of Big: The 5 V's

- 1 Volume
- 2 Velocity
- 3 Variety
- 4 Veracity
- 5 Value



# Aspects of Big: The 5 V's – Volume

**Volume:** size, scale, dimensionality,

- 204m emails/minute, if an email is 100KB, see the volume



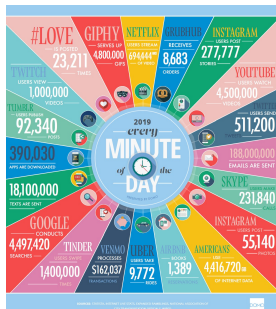
- **Challenges: Acquisition, Storage, Retrieval, Processing Time**
- Large dimensional data has more information, it is a blessing
- It is also a big curse, dealing with large dimensions is a core topic in this course



# Aspects of Big: The 5 V's – Velocity

**Velocity:** Speed of data is very high

- Number of emails, twitter messages, photos, videos etc. per second

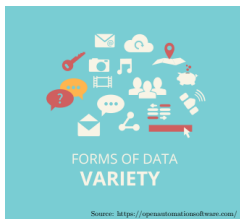


- Late decisions implies missed opportunities
- Real time processing vs Batch Processing (end of the day)

## Aspects of Big: The 5 V's – Variety

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**Variety:** Structural variety, different formats, models



- Medium variety, audio, text, video,
- DBMS, files, traffic logs, XML, code
- Online vs Offline,
- Real time vs Intermittent data (another way data varies)
- **Challenges: requirement of analytics, Semantic, how to interpret**

# Aspects of Big: The 5 V's – Veracity

## Veracity: Quality of data

- Data could have many issues (biases, anomalies, inconsistent measurements and units, incomplete and duplicate records)
- Volatility in data, updated/ outdated, changing trends/sentiments
- Trustworthiness and reliability of sources and generation/processing
- Fake news, rumours, fake likes, fake followers

sciforce Source: <https://datafloq.com/>  
Sources of Data Veracity



## Aspects of Big: The 5 V's – Value

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**Value:** Data can be turned into big value

- Data having no value is of no good to the company
- Should be able to meet strategic objectives
- Should amplify other technology innovations

## 5 Vs of Big Data: Value

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The Economist Intelligence Unit report on surveying 476 executives

- 60% feel that data is generating revenue within their organizations
- 83% say it is making existing services and products more profitable
- 63% executives based in Asia said they are routinely generating value from data
- In the US, the figure was 58% and in Europe, 56%

35,524 views | Jan 13, 2016, 02:24am

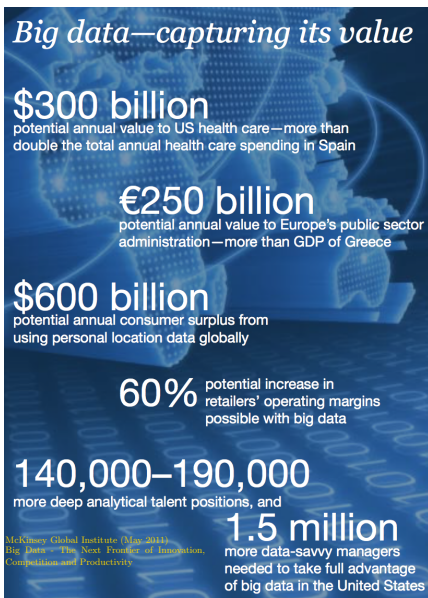
### Big Data Facts: How Many Companies Are Really Making Money From Their Data?



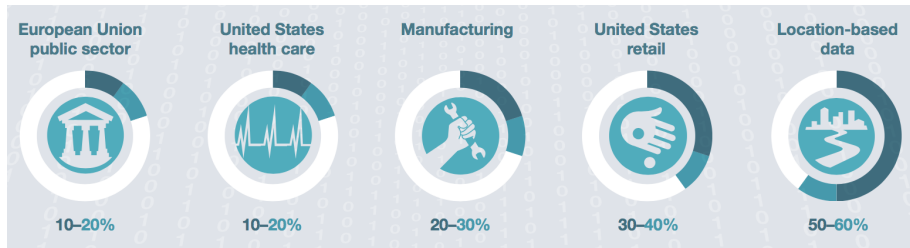
**Bernard Marr** Contributor @  
Enterprise Tech

**Forbes**

## 5 Vs of Big Data: Value








# 5 Vs of Big Data: Value



# 5 Vs of Big Data: Value

Exhibit E1

There has been uneven progress in capturing value from data and analytics

	Potential impact: 2011 research	Value captured %	Major barriers
<b>Location-based data</b>	<ul style="list-style-type: none"> <li>▪ \$100 billion+ revenues for service providers</li> <li>▪ Up to \$700 billion value to end users</li> </ul>		<ul style="list-style-type: none"> <li>▪ Penetration of GPS-enabled smartphones globally</li> </ul>
<b>US retail<sup>1</sup></b>	<ul style="list-style-type: none"> <li>▪ 60%+ increase in net margin</li> <li>▪ 0.5–1.0% annual productivity growth</li> </ul>		<ul style="list-style-type: none"> <li>▪ Lack of analytical talent</li> <li>▪ Siloed data within companies</li> </ul>
<b>Manufacturing<sup>2</sup></b>	<ul style="list-style-type: none"> <li>▪ Up to 50% lower product development cost</li> <li>▪ Up to 25% lower operating cost</li> <li>▪ Up to 30% gross margin increase</li> </ul>		<ul style="list-style-type: none"> <li>▪ Siloed data in legacy IT systems</li> <li>▪ Leadership skeptical of impact</li> </ul>
<b>EU public sector<sup>3</sup></b>	<ul style="list-style-type: none"> <li>▪ ~€250 billion value per year</li> <li>▪ ~0.5% annual productivity growth</li> </ul>		<ul style="list-style-type: none"> <li>▪ Lack of analytical talent</li> <li>▪ Siloed data within different agencies</li> </ul>
<b>US health care</b>	<ul style="list-style-type: none"> <li>▪ \$300 billion value per year</li> <li>▪ ~0.7% annual productivity growth</li> </ul>		<ul style="list-style-type: none"> <li>▪ Need to demonstrate clinical utility to gain acceptance</li> <li>▪ Interoperability and data sharing</li> </ul>

1 Similar observations hold true for the EU retail sector.

2 Manufacturing levers divided by functional application.

3 Similar observations hold true for other high-income country governments.



# Types of Data

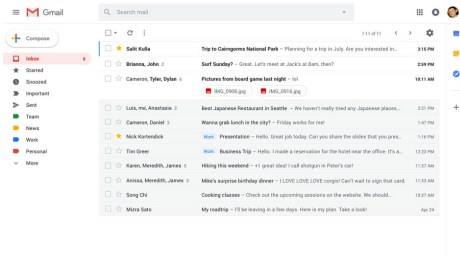
# Types of Data

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- Relational Data
- Text Data
- Multimedia Data
- Time Series Data
- Sequential Data
- Streams
- Graphs and Homogeneous Networks
- Graphs and Heterogeneous Networks

# Types of Data: Text

- blogs, webpages, tweets, documents, emails
- High dimensionality, vocabulary, information retrieval, natural language processing
- Latest search engine for Walmart.com uses text analysis, machine learning and even synonym mining to produce relevant search results. Wal-Mart says adding semantic search has improved online shoppers completing a purchase by 10% to 15%. "In Wal-Mart terms, that is billions of dollars,"



# Types of Data: Multimedia

- image, audio, video
- 'Fast food and video' company is training cameras on drive-through lanes to determine what to display on its digital menu board. When the lines are longer, the menu features products that can be served up quickly; when the lines are shorter, the menu features higher-margin items that take longer to prepare



**Here's why some McDonald's restaurants are putting cameras in their dumpsters**



By Rachel Metz, CNN Business  
Updated 1736 GMT (0136 HKT) December 18, 2020



# Types of Data: Time Series

- Sequence of data points at equally spaced time intervals
- Sensor data, Stock market data, Forex rates, Temporal tracking (GPS), Smart Meters Data (AMI)
- Understanding the underlying forces and structure of observed data and fit a model to forecast, monitor or control
- Economic Forecasting, Sales Forecasting, Stock Market Analysis, Yield Projections, Process and Quality Control, Inventory Studies, Workload Projections, Census Analysis



Application of Time Series Analysis in Financial Economics by @Statswork <https://link.medium.com/n3FJPzhladb>

# Types of Data: Sequential Data

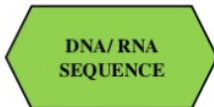
- Bio-sequences
- Discretized music and audio data
- Text

## WHAT IS A BIO-SEQUENCE?

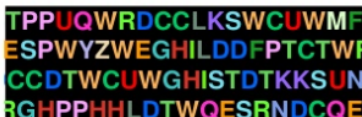
DNA, RNA or protein information represented as a series of bases (or amino acids) that appear in bio-molecules. The method by which a bio-sequence is obtained is called *Bio-sequencing*.



GTCCTGATAAGTCAGTGTCTCC  
GAGTCTAGCTTCTGTCCATGCT  
GATCATGTCCATGTTCTAGTCAT  
GATAGTTGATTCTAGTGTCCCTC



DNA/ RNA  
SEQUENCE



TPPUQWRDCCLKSWCUWMF  
ESPWYZWEGHILDDFPTCTWF  
CCDTWCUWGHISTDTKKSUN  
RGHPPHLLDTWQESRND CQE



PROTEIN  
SEQUENCE

Source: Sijo Asokan (slideshare.net)

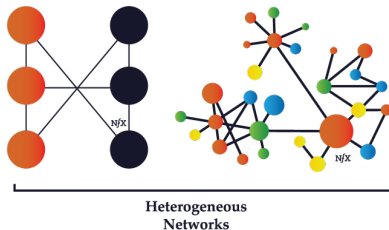
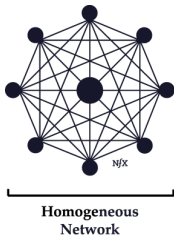
# Types of Data: Streams

- Real time data
- Single pass algorithms/online algorithms
- Irreversible decisions
- Small memory algorithms



# Types of Data: Graphs/Homogeneous Networks

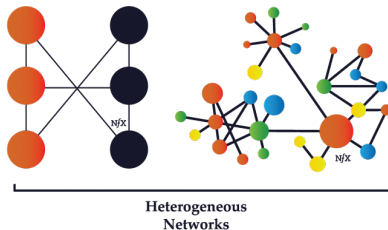
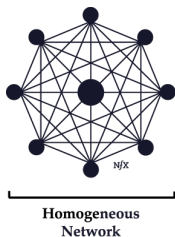
- $G = (V, E)$ , data items represented as graphs
- Could have similarity on edges
- Could have weights on vertices, edges or both
- Facebook, webgraph, twitter, co-authorship graphs (bibliometric), citation networks





# Types of Data: Heterogeneous Networks

- Nodes represent different entities
- Authors and conferences



# Data Analytics: Process and Tasks

## ■ Business Objective

- Why we are seeking data analytics in the first place?
- How can we reduce production costs without sacrificing quality?
- What are some ways to increase sales with our current resources?
- Do customers view our brand in a favorable way?

## ■ Data Collection

- What data is needed and available?
- Identify sources of data and relevance of data
- Are there enough instances, are all relevant features there?
- Identify datasets, acquire and retrieve
- Sources RDBMS, .txt, webservices (soup), RSS, tweets
- Experiments, synthetic data generation, Survey

# The Analytics Process

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## ■ Data Preparation

- Make the data ready for analytics
- Exploratory Data Analysis Describe, Summarize, Visualize
- Pre-process: Improve data quality, clean data, transformation, standardization, normalization

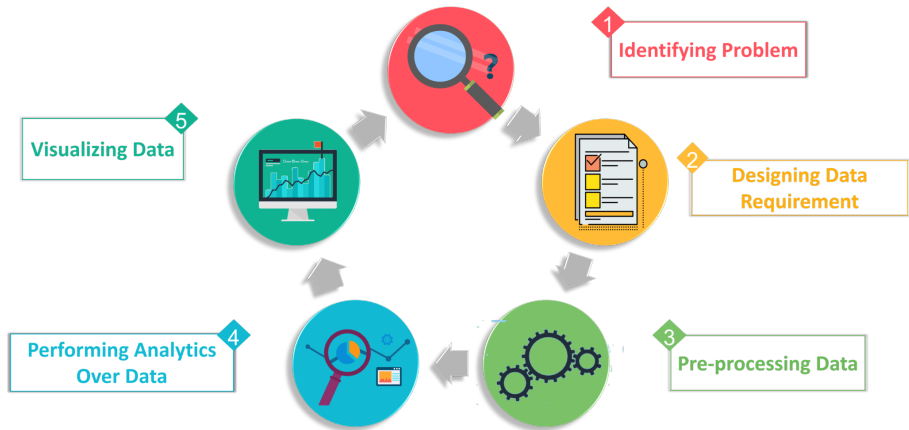
## ■ Data Analysis

- Apply analytical techniques
- Supervised and unsupervised learning, Graph analytics

## ■ Report and Deployment

- Communicate results and findings, and apply conclusions to gain benefit

# The Analytics Process



# Data Analytics Tasks and Methods

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Data Analytics is the process

- to discover patterns in data
- to find relationships in data
- to (automatically) extract knowledge from data
- to summarize data in ways that are understandable and useful

Discovering knowledge form data often requires learning

# Data Analytics Tasks and Methods

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## Descriptive Analytics

- Uncover patterns, correlations, trends & trajectories describing data
- Explanatory in nature
- Require post-processing to validate and explain the results
- Clustering/grouping the data or Detecting outliers (anomalies) in data

## Predictive Analytics

- Predict value of a attribute based on values of other attributes
- Predicted attribute: Target/dependent/response variable
- Attributes used to predict: Predictor/explanatory/independent variables
- Classification: nominal target attribute (class labels)
- Regression: numeric target attribute

# Data Analytics Taks

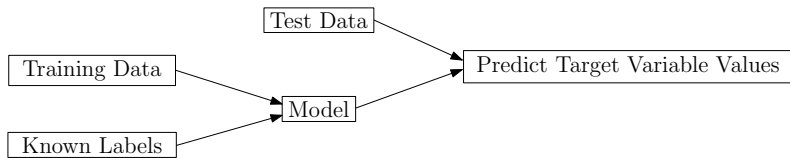
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- **Clustering:** Partition data into meaningful groups
- **Outlier Detection:** Detect points that are unusual (unlike others)
- **Classification:** Assign (predefined) class labels to each object
- **Regression:** Find a function that models (continuous) target variable
- **Association Analysis:** Find patterns in data that describe relationships
- **Recommendation:** Predict an unknown rating based on known ratings
- **Community Detection:** Find (overlapping) communities of nodes in networks
- **Centrality and Important nodes:** Find important (or evaluate importance of) nodes in networks



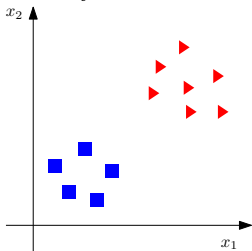
## Supervised Learning

- For some data items the correct results (values of the target variable) are given (**ground truth**)
- We want to learn a model that generalizes i.e. the model is able to perform accurately on new/unseen/unlabeled data items
- **Classification**, where the target is a categorical attribute
- **Regression**, where the target is a continuous attribute

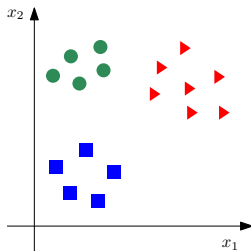


# Machine Learning for Data Analytics

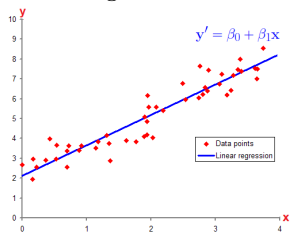
## Binary Classification



## Multi-Class Classification



## Regression



## Unsupervised Learning

- No correct output is provided
- Learning and analytics is done using statistical properties of data
- Clustering
- Outlier detection
- Modeling the density of data
- Dimensionality reduction

# Data Analytics Tasks and Methods

Machine learning can be combined with other types of analytics to solve a large swath of business problems

